

The Total Leader[®]

**EFFECTIVE
COACHING AND
EMPOWERMENT[™]**



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EFFECTIVE COACHING AND EMPOWERMENT

LMI's C.O.A.C.H. process can help you increase effectiveness and efficiency by:

- Motivating others to take initiative and reach important goals
- Tapping into your team members' creativity and innovation
- Inspiring individuals to share their ideas for reaching critical goals
- Creating competitive advantages by maximizing each person's talents
- Freeing your own time to focus on activities with the highest payoff
- Making people at work and at home feel valued and seen

LESSON ONE: COACHING FOR EMPOWERMENT

Benefits of Empowerment
Empowering Yourself
The Power of Positive Expectancy
Achieving True Empowerment
External Commitment
Internal Commitment —
 Motivation Through Attitude
Understanding Individual Needs
Coaching Leadership
Overcoming Obstacles to Empowerment
The C.O.A.C.H. Process

LESSON TWO: CONNECTION

Leadership is a Relationship
Connection is Built on Care
Caring Communication
Care Comes from Understanding
Levels of Listening
Attitudes for Effective Listening
Understanding is the Result of Curiosity
Getting People to Talk
Connection as the Basis for
 Effective Coaching
Connection — the Ultimate Human Bond
Benefits of Connection

LESSON THREE: OBJECTIVE

Lead Through Goals and Values
Focus on Priorities
Understand the Power of Setting Goals
Start Setting Objectives
Coach and Empower Through Goal Setting
Encourage the Total Person
Help Team Members Become Goal Directed
The Choice is Yours

LESSON FOUR: ACTION PLAN

Coaching Team Members to Develop an Action Plan
Developing a Plan of Action
Lead by Example

LESSON FIVE: COMMITMENT

Mutual Commitment
How to Build Commitment
Developing the Attitude of Commitment
Changing Attitudes
Helping Others Grow and Change
Attitude is Everything!

LESSON SIX: HELP

Principles of Feedback
Helping Team Members Overcome
 Empowerment Blocks
Low Self-image
Low Achievement Drive
The Coaching Challenge
The Power of Effective Coaching and Empowerment